

# M23

## Upgrade to smart motorway

### Junctions 8 to 10



# Junctions 8 to 10

We are improving the busy 18km (11 miles) stretch of the M23 between junction 8 near Merstham and junction 10 near Copthorne by upgrading it to an all lane running (ALR) smart motorway.

Construction started in March 2018. It will be completed in March 2020.

This means there will be:

- An additional lane for traffic increasing capacity to reduce congestion.
- More technology on the road to manage incidents.
- More reliable journeys.



## About smart motorways

Smart motorways are a technology driven approach to the use of our motorways, increasing capacity and relieving congestion while maintaining safety. Smart motorways help make journey times more reliable.

## Venues

**Nutfield Lodge  
Nutfield Road,  
Redhill, Surrey, RH1 4ED.**

- Monday 16 April 2018  
3pm – 8pm

**Gatwick Airport  
South Terminal Arrivals (Level 2)  
Perimeter Road, Horley,  
Gatwick, RH6 0NP.**

- Tuesday 24 April 2018  
3pm – 8pm

## Public information exhibitions

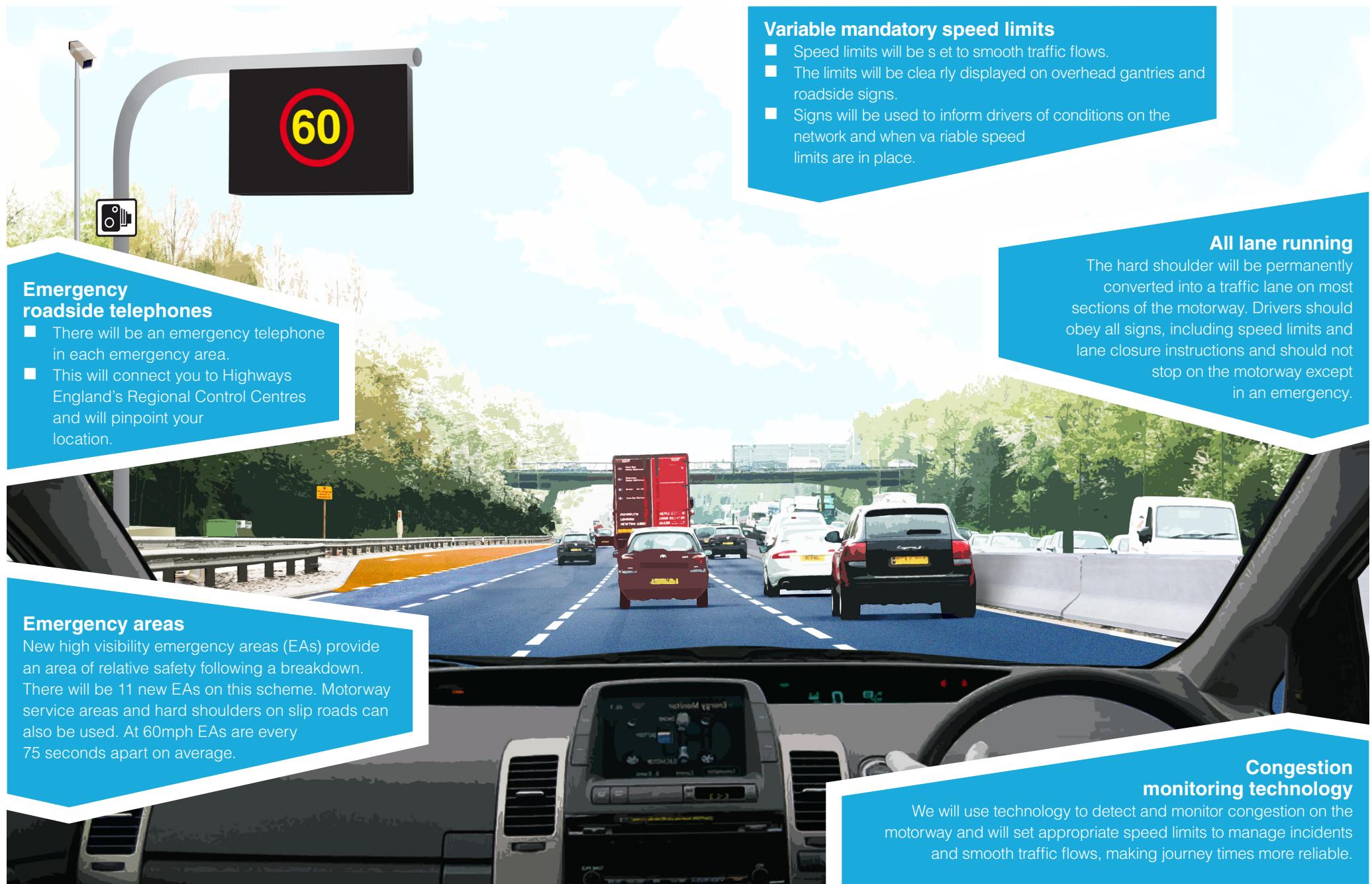
You can find out more about the plans for junctions 8 to 10 at these exhibitions. Highways England and design and construction consultants will be available to discuss the scheme and answer your questions.

**Burstow Village Hall  
Wheelers Lane,  
Smallfield, RH6 9PT.**

- Thursday 26 April 2018  
3pm – 8pm

**It is important for drivers to understand the different types of technology and features used on smart motorways**

# What smart motorways include



# Where will this section of smart motorway be?

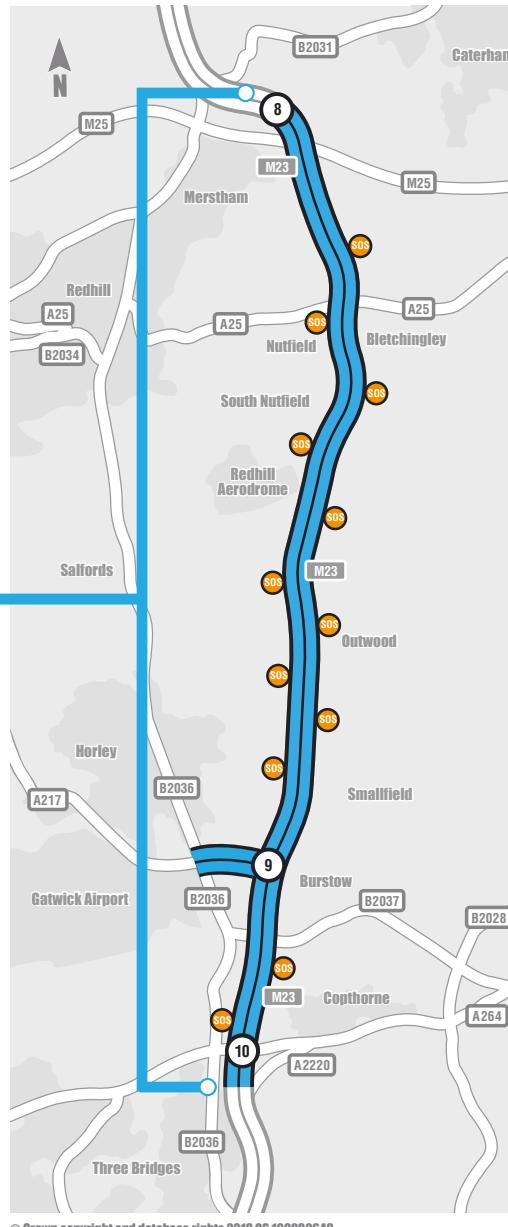
The map shows where the new section of smart motorway will be.

## All lane running

This scheme will have no hard shoulder between junctions 8 and 10. There will be four lanes permanently open for use by road users. High visibility emergency areas will be available.

## Emergency areas

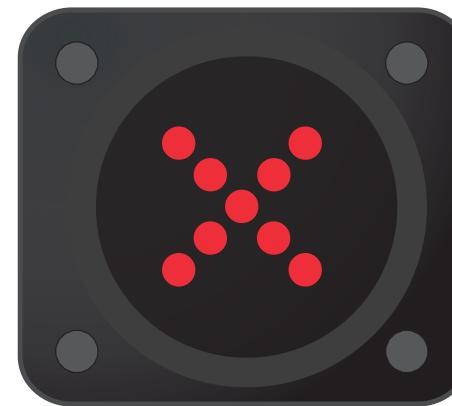
There will be 12 new high visibility EAs within the M23 junction 8 to 10 smart motorway scheme. Motorway service areas and hard shoulders on slip roads can also be used. The emergency areas are positioned approximately where shown with this symbol .



# Safety, red sign and incidents

You will see red  symbols on a gantry sign over the motorway or at the side of the motorway:

- We use a red  symbol to show that a lane is closed because of an incident or people working on the road.
- Red  also provide access for emergency services.
- Driving in a lane with a red  symbol is dangerous and drivers must **not** use it.



Incident management is controlled by teams in our control centres:

- Incidents will be detected by traffic sensors, CCTV or calls from the public.
- The control centre will set signs to protect incidents and clear an access route for emergency vehicles.
- Control centre staff will monitor traffic conditions throughout each incident, ensure signs are set to manage traffic, and will reopen lanes as soon as it is safe to do so.



# What to do if you break down

If you need to stop in an emergency on a smart motorway:

- Use an emergency area, motorway service area or leave at the next junction. If that is not possible, try to get your vehicle off the carriageway, if it is safe to do so.



If you have to stop in a live lane:

- Put your hazard warning lights on to help other drivers see you and help our control room staff spot you on CCTV.
- If you are in the left hand lane and it is safe to do so, exit the vehicle via the left hand door.

Wait behind the barrier if possible.

- If you cannot exit the vehicle, do not feel it is safe to do so or there is no other place of relative safety, remain in the vehicle. Keep your seat belt on and dial 999.



## Our contact details

We have several ways you can contact us to discuss the M23 junctions 8 to 10 smart motorway scheme.

Phone:

**0300 123 5000**

Email:

**M23J8\_10Smart@highwaysengland.co.uk**

Mailing address:

**M23 J8 to 10 Project Team  
Highways England  
The Cube,  
199 Wharfside Street,  
Birmingham,  
B1 1RN.**

Website:

<http://roads.highways.gov.uk/projects/m23-junctions-8-to-10-smart-motorway/>

**As soon as Highways England is alerted, our Regional Control Centre will close lanes to protect you and your vehicle until help arrives**

## Space for your notes

If you need help accessing this or any other Highways England information, please call **0300 123 5000** and we will help you.

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